

October 10, 2024

### **PROVIDER ALERT: Updated Provider Manual**

As a participating provider in the MedStar Family Choice District of Columbia network, we invite you to view our updated Provider Manual.

You can access the Provider Manual from our website at:

<https://www.medstarfamilychoicedc.com/-/media/project/mho/mfcdc/provider-manual/mfc-dc-october-2024-provider-manual-10424.pdf>

The MedStar Family Choice DC Provider Manual advises you about the MedStar Family Choice DC Managed Care Organization, including its policies and procedures relative to providing care.

Please take the time to review this content as the Provider Manual is an extension of your existing contract and a key information source.

For questions concerning this Provider Alert and the MedStar Family Choice DC Provider Manual, please contact the MedStar Family Choice DC Provider Customer Service Department, Monday through Friday, 8 a.m. to 5:30 p.m.

Phone: **800-261-3371, Option 1**

or

Email: [mfcdc-providerrelations@medstar.net](mailto:mfcdc-providerrelations@medstar.net).