

October 17, 2024

**PROVIDER ALERT: PCP REFERRAL REQUIREMENT TO IN-NETWORK SPECIALISTS
NO LONGER REQUIRED**

We are pleased to announce an important update regarding written referrals. **Effective October 1, 2024, a primary care physician (PCP) written referral to in-network specialists will no longer be required for MedStar Family Choice DC (MFC-DC) enrollees.** This change is designed to improve access to care and streamline the enrollee and provider experience.

While enrollees can now access in-network specialists without a written referral, referrals to an out of network specialist will require a written referral and prior authorization. It is essential that you utilize the MFC-DC Quick Prior Authorization Guide, which details the services requiring prior authorization, to ensure timely approval for specialized care. For the latest version of the MFC-DC Quick Prior Authorization Guide, please visit the Utilization Management section of our website at [MFC-DC Utilization Management](#).

Claims for services provided by in-network specialists should be submitted as usual, with all necessary documentation included for efficient processing.

We appreciate your cooperation and commitment to providing high-quality care to our enrollees.

Thank you for being a valued provider with MFC-DC and your continued partnership.

For questions concerning this Provider Alert, please contact the MFC-DC Provider Customer Services Department, Monday through Friday, 8:00 a.m. to 5:30 p.m.

Telephone: 800-261-3371

Or

Email: mfcdc-providerrelations@medstar.net